

Project Management that delivers on its promises.

Too many projects fail to deliver what they set out to achieve. Others deliver much later than planned or blow the budget along the way. The reasons may be numerous, but the root cause can often be attributed to the same reason.

A lack of investment in the management of the project is undermining your delivery.

Bad Project Management feels like bureaucracy: too many meetings, too many documents and not enough action.

But with the right approach you can maximise the value from your project and get a result that fits comfortably with your culture and working practices.

Change Associates' Project Managers have managed projects ranging from large-scale transformation programmes to single work stream initiatives.

What we do

Our approach is tailored depending on the size and complexity of your project, but we always come back to the four key steps that guarantee successful delivery of your project.

1 Project initiation

Before any work starts on your project, we clarify what the project needs to deliver and how. We ensure all the key stakeholders agree with the objectives and the approach, minimising the likelihood of significant changes in scope later on in the project.

We put governance structures in place, so that the right people can see progress and access forums to direct the project and make critical decisions along the way.

2 Project delivery

We'll manage the delivery of your project with rigour, keeping constant track of progress against plan, and proactively dealing with obstacles along the way.

We can't remove all the surprises that inevitably crop up during projects, but we can make sure you're equipped to deal with them in the best way. We'll describe the options available to you and make recommendations for the best way forward.

3 Benefits tracking

Demonstrating that your project has delivered its promised benefits is critical to the perception of its success and to your personal reputation. Yet this element is often overlooked or avoided.

We establish clear accountabilities for each benefit and put measures in place which are then tracked to ensure they are achieved after your project goes live.

4 Project closure

Projects can easily drift into confusion and ambiguity if they are not properly concluded.

Naturally, we will only close a project once you have confirmed the expected outputs have been delivered.

Then, as part of the process of formally closing your project, we'll make sure the owners of any new processes and technologies are clear about their responsibilities and have everything they need to fulfil them.

So you'll have the reassurance of knowing your new ways of working are embedded for the long term.

Why Change Associates?

- ▶ We have 250 associates with experience of managing projects of varying complexity and across many industries.
- ▶ We combine Project Management skills with subject matter expertise to give you the greatest chance of success.
- ▶ We don't follow prescriptive Project Management approaches – we tailor ours so that it's appropriate for the project and also right for your organisation.

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Case study

Change Associates was engaged by a large Financial Services business to carry out the Project Management and Change Management for the delivery of a new core business system.

We put in place three Project Managers across six cross-functional work streams, each responsible for the creation and management of detailed project plans, management of risks and issues, as well as change control.

All Project Managers reported to a Programme Manager with responsibility for delivery of the overall programme including managing the dependencies across work streams.

To support efficient and effective delivery by the Project Managers, a Programme Management Office was also set up which took responsibility for collating and reporting project progress, and ensuring consistency and coherence of project documentation.

Change Associates successfully managed delivery of the agreed project outcomes, with no delay in time for overspend of budget, and was subsequently engaged for a further 12 months of delivery.

Contact

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